



south carolina  
**STATE LIBRARY**



The information contained in this report is based on the agency's Annual Accountability Report to the South Carolina State Legislature. Data is from the 2020-2021 State Fiscal Year ending June 30, 2021. This project was made possible in part by a Library Services and Technology Act grant from the Institute of Museum and Library Services.



south carolina  
**STATE LIBRARY**

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ANNUAL REPORT FOR FY2021

1500 Senate Street  
Columbia, SC 29201

[statelibrary.sc.gov](http://statelibrary.sc.gov)





# SOUTH CAROLINA STATE LIBRARY

## VISION: WHAT WE ASPIRE

The South Carolina State Library develops, supports, and sustains a thriving statewide community of learners committed to making South Carolina stronger.

## MISSION: WHAT WE DO

We serve the people of South Carolina by supporting state government and libraries to provide opportunities for learning in a changing environment.

## VALUES: WHAT WE BELIEVE

We outwardly demonstrate who we are as an organization through our values. Our people are our greatest resource, and our values drive our people.

### **Communication**

We believe communication in every direction and through multiple methods is essential to doing our work at the highest level. As an information organization, we use a transparent process for decision making which encourages creativity and fosters collaboration among staff and our community.

### **Flexibility**

An agile organization can change course to provide better services. We define our organization in this way and pride ourselves in being good stewards of all resources.

### **Community Driven**

Our community is the state. Our value is demonstrated in what we can give back as public servants. We believe that, by remaining open to our community's needs, we can personalize experiences for individuals and groups.

### **Inclusivity**

We strive to expand opportunities to better connect with others and to break down barriers. Integrity, respect, and equality guide our performance, and we are committed to hiring staff that reflect our community.

### **Professionalism**

Our staff model professionalism by providing a welcoming environment, supplying excellent customer service, valuing diversity, and supporting multiple methods of service delivery. A well-trained and knowledgeable staff is our greatest asset.

## STRATEGIC DIRECTIONS: WHAT WE PROMOTE

### **Strategic Direction I: Innovation**

The South Carolina State Library develops, supports, and sustains a thriving statewide community of learners committed to making South Carolina stronger.

- Strengthen relationships and communication among libraries.
- Demonstrate how libraries are essential to educational and economic well-being
- Facilitate informed governance.

### **Strategic Direction II: Collaboration**

The South Carolina State Library implements and promotes a strong technological environment statewide.

- Offer technical training and development opportunities.
- Develop technical expertise around technology trends, issues, needs and support.
- Lead a statewide digitization initiative.

### **Strategic Direction III: Participation**

The South Carolina State Library provides equitable access to information.

- Negotiate collaborative purchases for statewide access to resources.
- Expand electronic resources in response to changing information needs.
- Develop and deliver programs that support literacy for children and at-risk groups of all ages.

### **Strategic Direction IV: Preservation**

The South Carolina State Library creates standards and provides guidance for excellence in library services.

- Design a new comprehensive statewide certification program.
- Support training for delivery of excellence in 21st century library services.
- Coordinate programs that address the needs of the underserved.

## AGENCY'S DISCUSSION AND ANALYSIS

We believe in relationships that promote a strong statewide technological environment that provides equal access to information and serves and guides library services. Our customers include: public libraries, state institutions, teachers, students, families, state government agencies and employees, and patrons who are blind or have physical limitations that restrict their ability to hold a book in a traditional manner.

# DIRECTOR'S STATEMENT



LEESA M. AIKEN  
LIBRARY DIRECTOR

What a year of opportunity! This year seemed to be in a state of constant flux and reactive changes depending on the wellness and needs of our collective population and the evolution of our understanding of COVID-19. The good news is that libraries are built to respond to the changing needs of their communities. As we close out the year, we are coming on year two of COVID-19 and have been able to utilize lessons learned to meet the needs of our communities in meaningful ways. We started this year with the mindset that we must remain flexible to meet the ever-changing needs of public libraries, the K-12 community, our Talking Book Services patrons, and others we serve. With limited resources, both financially and personnel, we had to take an honest look at the capacity of our own staff and library staff across South Carolina. Being in a constant state of high alert and a desire to meet the needs of so many is exhausting. Our goal was to support those on the front line with programs and products that we knew would have a direct and immediate impact on those served.

During this calendar year, we began a partnership with the Department of Education which allowed us to purchase 24/7 access to Tutor.com.

Tutor.com has been a well-used and highly regarded resource since we first purchased it in April 2020. Tutor.com has provided much-needed assistance to students, families, and teachers during this time of transition to hybrid school, with some children attending virtually, and others in person. Our partnership with the Department of Education allowed us to meet the needs of more people as we were able to expand access. However, we can't talk about electronic resources without also addressing the need for broadband access in our state.

During 2021, progress was made related to larger access to broadband in South Carolina. The South Carolina State Library participates in a group of other partner agencies, led by the Office of Regulatory Staff, which addresses infrastructure issues in our state. Broadband infrastructure is a major focus of this group, and I am expecting significant changes related to access across South Carolina in the next several years. However, this will take time - we did continue our AccessSC project, which provides internet access to school-age children who were without an internet connection in their homes. The public library is often the only source of reliable internet access in many communities. It is still relied on as a primary source of access to much-needed information and resources.

Access to resources is a significant component of what we do at the State Library, as a member of SCLENDS (South Carolina Library Evergreen Network Delivery System). During 2021, over 2.2 million items circulated through SCLENDS, which has an active membership of almost 168,000 people. SCLENDS includes 20 public library systems and provides access to 2.5 million items to residents in those communities.

Through our partnership with the South Carolina Parks and Recreation Department, our Check-Out SC backpack program was heavily used. The Check-Out SC backpack program allows families to borrow backpacks from their public libraries, which contain a statewide park pass to South Carolina parks, binoculars, and other educational items. We provided 428 backpacks with passes to public libraries for circulation for their patrons. Those backpacks circulated 1,065 times and allowed families to visit and explore different parts of our state while increasing knowledge not only about our parks, but also the animals and plant life in South Carolina. Exploring the world around us has so many health benefits through exercise and increasing knowledge.

Speaking of public libraries - we funded 112 subgrants in FY21 with grant funding provided by the Institute of Museum and Library Services (IMLS). Some of those projects included purchasing bookmobiles for several counties so they could increase outreach activities and meet the needs of more patrons in their communities. We also funded projects related to learning studios, maker kits, and other inventive and creative engagement opportunities, some of which are highlighted in this report. To see a full list of projects or to learn more about impact grants awarded to public libraries, [visit our website](#).

Our Library Development department continued to provide consultation assistance to public libraries as more explored inventive ways to engage patrons. We have continued to add new classes and resources so that public library staff can be encouraged and stay connected to others facing similar circumstances. For a list of available training and classes, [visit the events calendar on our website](#).

Our Talking Books Services (TBS) team somehow effortlessly handled over 21,000 contacts with our TBS patrons last year. Our patrons read over 181,000 items in 2021. We were a pilot agency for the new Duplication on Demand service which allows us to download up to 20 books on one cartridge instead of downloading and mailing 20 separate books to our TBS patrons. We have embraced this program fully and are excited about the impact it has already had on ease of use for our TBS patrons. We held our TBS Student Art Gallery competition again this year, which is always inspiring. Make sure to view the student art featured in this annual report to see some of the incredible pieces made by children for the competition.

In the next 3-5 years, you will hear more about our South Carolina collection and our depository of documents created by every South Carolina state agency. Our efforts in this area will increase in the coming years as we focus on digitizing more of these documents, organizing our collection, and curating additional South Carolina-specific items. Visit the [South Carolina State Documents Depository](#) to see some of our most recent digitized items.

To learn more about what we do, [visit the programs and services portion of our website](#). Be sure to follow us on social media - we have a wonderful communication team who keeps everything up to date. You may learn something interesting about our collection.

I firmly believe we would not be able to accomplish all that we have without the talent and passion of our staff. They care about what they do. They care about the people of South Carolina, and they strive to make a difference. 2022 is right around the corner - I am excited to see what it brings and how libraries engage and provide service.

Warm Regards,

Leesa M. Aiken







South

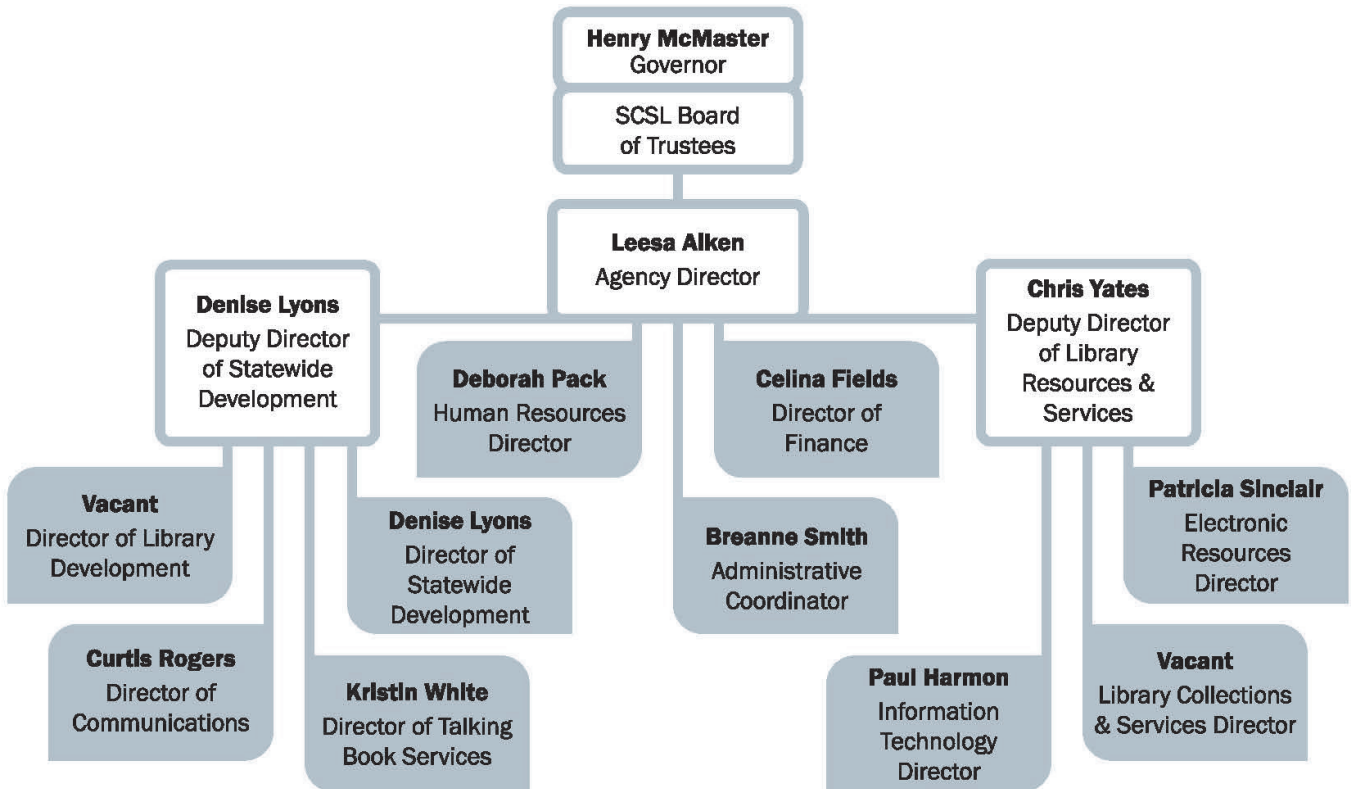


# South Carolina State Library

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# FINANCE, ADMINISTRATION, AND HUMAN RESOURCES

South Carolina citizens of all ages, backgrounds, and abilities turn to their libraries to support creative, academic, personal, and professional interests. Libraries respond with information, collections, productivity tools, and learning experiences, thoughtfully planned and professionally delivered. The State Library meets the essential needs of each distinct library audience in addressing local service demands. Our persistent goal is to strategically plan, collaboratively approach, and implement cost-effective solutions that result in outstanding library services for every South Carolinian.



The South Carolina State Library believes in diversity and equity. **The Human Resources Department** strives to hire staff from a variety of backgrounds, with relevant experience, to represent South Carolina fully. In response to our desire for a diverse workforce, the State Library Leadership team has gone through various trainings to ensure the most qualified candidate is hired, including understanding interviewing bias.

Each employee receives regular, detailed feedback to ensure their success and that of the agency. Opportunities are provided for staff to cross-train and work on inter-department teams to learn more about other departments and provide opportunities for collaboration. Opportunities are provided for continuing education, conference attendance, and professional development.

The State Library believes an engaged workforce is essential to meeting the high expectations and needs of South Carolinians. Our goal is to provide a workplace where employees feel valued and enjoy what they are doing. This work environment encourages creativity and innovation to develop exceptional programs.



# South Carolina State Library

## FY 2020-21 Expenditures

The **Finance Department** oversees the day-to-day operations for the State Library. The South Carolina State Library takes its fiduciary responsibility seriously, as evidenced by the budget's accountability and accuracy. Each purchase is tied directly to a strategic direction, agency goal, and Library Services and Technology Act's (LSTA) purpose to support the mission and vision of the agency. Each budget line is categorized so tracking of expenses can be broken down to the most granular level.



The State Library is fiscally responsible and diligently negotiates multi-year purchases that will provide the largest statewide impact. The State Library routinely works with other groups to secure collaborative partnerships that share costs across agencies or groups to save the state money. Those partnerships include SCETV, PASCAL, The Department of Administration, the Department of Employment and Workforce, the Department of Human and Environmental Control, the Department of Pardon and Parole, SC FirstSteps, and others. Collaborative purchases are important to the State Library, and we constantly seek to find opportunities for savings.

### Statewide Development

Support and services to public libraries including State Aid and federal subgrants

FY 2020-21  
Total Expenditures:  
**\$12,478,788.00**

### Library Resources and Services

Provision of electronic services to citizens (Discus, SCLENDS)

FY 2020-21  
Total Expenditures:  
**\$4,227,428.00**

### Administration

Personnel services and operating expenses; services to government

FY 2020-21  
Total Expenditures:  
**\$1,138,345.00**

### Talking Book Services

TBS personnel and operations; services to low-vision citizens

FY 2020-21  
Total Expenditures:  
**\$517,267.00**



# STATEWIDE DEVELOPMENT

This department is responsible for library consulting, grant administration, communications and marketing, services for special populations, and statewide special projects. This division includes the departments of Library Development, Statewide Development, Communications, and Talking Book Services.

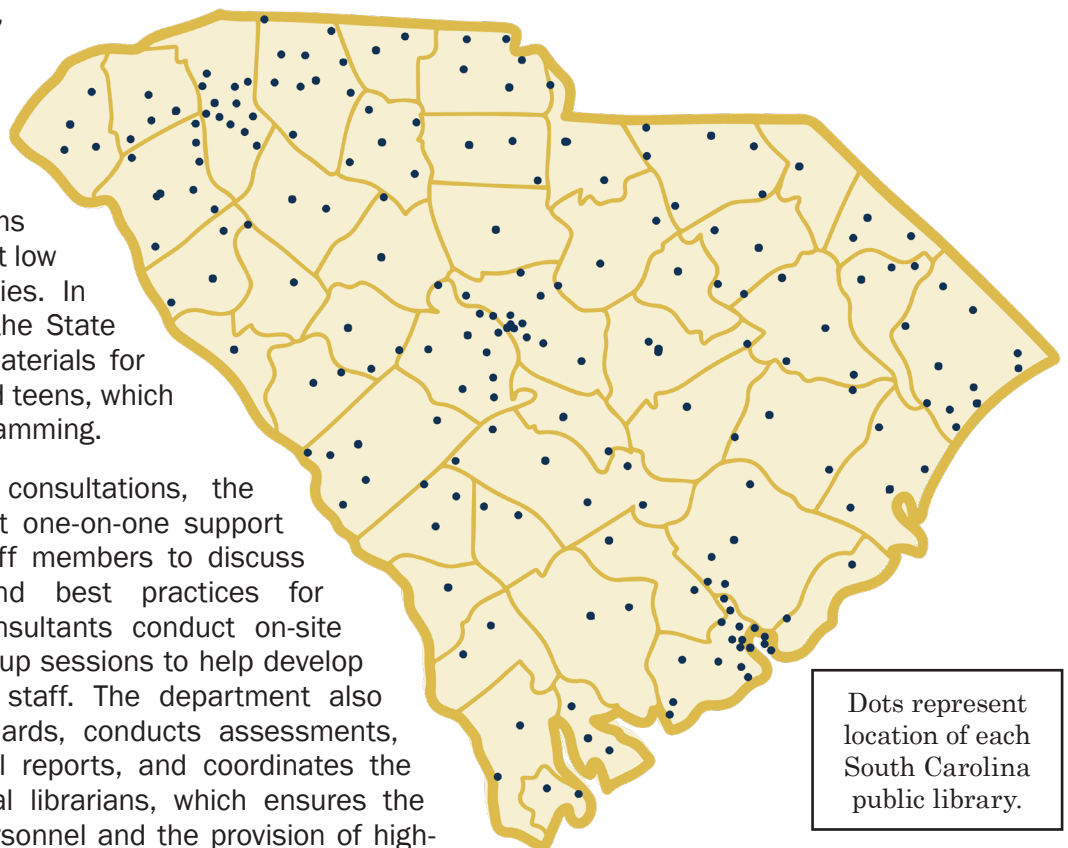
## LIBRARY DEVELOPMENT

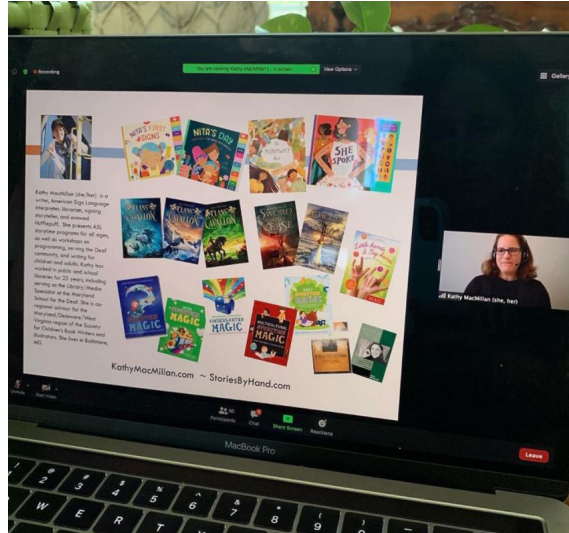
The Library Development Department offers assistance, training, and support for all public library staff, trustees, administrators, and supporters. It includes consulting services for all aspects of library operations and services, library programming, staff training, and management of the federal grant from the Institute of Museum and Library Services. Consultants are well-experienced in general library services and operations. Each has special expertise in children and young adults services, library management and planning, advocacy, public relations and marketing, data analysis and evaluation, equity, diversity and inclusion, and outreach services. The State Library helps local libraries understand complex literacy issues so they can create programs and services to help combat low literacy in their communities. In support of these efforts, the State Library provides printed materials for early and family literacy and teens, which support public library programming.

Through site visits and consultations, the department provides direct one-on-one support for library directors or staff members to discuss concerns and recommend best practices for provisions of service. Consultants conduct on-site training days and small group sessions to help develop the library skill levels of staff. The department also recommends library standards, conducts assessments, evaluations, and statistical reports, and coordinates the certification of professional librarians, which ensures the selection of competent personnel and the provision of high-quality library service.

All of South Carolina's public libraries offer special programming to support reading for enjoyment and help prevent learning loss throughout the summer. Libraries use READsquared, an online tracking program, to assist with program coordination. To support libraries continuing to do virtual programming, the State Library offers grants to purchase technology to deliver better online storytimes and other events.

Photos, left to right: Public library staff stack kits borrowed from the SC State Library; an American Sign Language virtual training offered to public library staff, led by Kathy MacMillan; and two students from the John de la Howe School of Agriculture holding books they received from a grant facilitated by the SC State Library.





Professional consultants develop and present workshops and webinars on various topics designed to build skills and inform library staff, resulting in better service to the public. Libraries can borrow over 100 circulating kits that cover a variety of topics such as robotics or virtual reality technology that support STEM learning, as well as bilingual storytime or puppetry kits for early learning training. Additional support for multilingual populations and diversity initiatives including materials can be borrowed from the Inclusive Services Center located at the State Library building. The Inclusive Services Consultant can help provide guidance for libraries looking to build multicultural collections or provide specialized services.

The State Library is committed to supporting library access to all residents across the state. The Library Development department conducts projects, grants, and training to improve library building and website accessibility for patrons with disabilities. This department supports partnerships to reach English language learners and multilingual families and provides resources that strengthen collections and programs that represent the state's diverse population.

*Department Responsibilities:*

- Library Service
- Library Management and Planning
- Services to Children and Young Adults
- Advocacy
- Public Relations and Marketing
- Outreach Services



*Department Purpose:*

Helps local libraries become better equipped to **encourage family literacy engagement** and to **combat low literacy** with face-to-face services and sophisticated technology tools designed to meet developmental needs at every level.



## GRANTS MANAGEMENT

This department includes federal and state Grants Management. Programs are primarily funded in public libraries through subgrants and State Library administration of Federal Library Services and Technology Act (LSTA) funds, made available through the Institute of Museum and Library Services (IMLS). An annual cycle offers grant programs, such as Impact Grants of up to \$50,000 for targeted projects in individual counties.

### Of the 112 subgrants in FY21, funded projects included:

- ▼ A partnership with Sumter County Library daycare centers and after school learning centers designed to promote learning, creating, collaborating, and innovating;



- ▲ A project to increase access to a Mobile Creative Studio in the community at Charleston County Public Library;

- ▼ A partnership with McCormick County Library and John de la Howe School of Agriculture through a comprehensive collection of materials to improve knowledge and enhance learning.



- ▲ Additional grants were awarded for bookmobiles and outreach vehicles and for public library staff to attend accredited Library and Information Science degree programs. Summer Reading program subgrants were given to 34 libraries.

The Library Development department and the Grants Administrator oversee the distribution of Institute of Museum and Library Services (IMLS) grant funds for public libraries. With these federal funds, libraries throughout South Carolina purchase materials and technology to enhance services to patrons, participate in continuing education experiences, and conduct strategic planning and community needs assessments. This year the State Library also administered the IMLS CARES (Coronavirus Aid, Relief, and Economic Security) Act funding for supplies to protect staff and enhance services during the pandemic.

## INCLUSIVE SERVICES CENTER

The State Library's Inclusive Services Center features a variety of assistive technology and accessibility tools, as well as a circulating collection of materials related to equity, diversity, and inclusion in library services. During the year, the Center added an iPad, Tactile braille learning device, Code Jumper kit, and a variety of new circulating materials. The Library's Accessibility Team continued to implement accessibility improvements in a virtual environment, including captioning, providing accommodations, and leading training for State Library staff. Although the Inclusive Services Center's physical space was closed to the public, the collection resumed circulation in April 2021, and educational presentations were given virtually.

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# 324 items

are available for circulation in the Inclusive Services Center.

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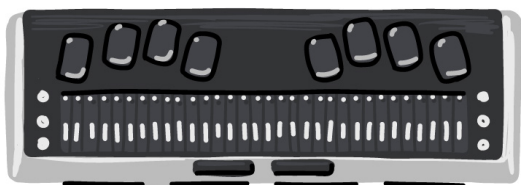
Total number of presentations & training sessions coordinated by the Inclusive Services Consultant:



72



**Captioning provided for 83 videos & 26 podcast episodes.**



The Able Access Project provided one training session and ADA assessments of 5 library websites, including the State Library and four county systems.



A bilingual podcast called BibliObservatory was produced to highlight diverse childhood stories of South Carolinians. 3 podcast episodes were recorded in English and 1 in Spanish.



▲ Tactile braille learning device

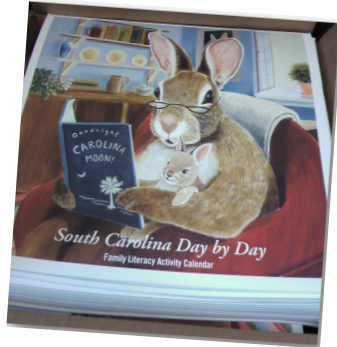
▼ Code Jumper kit





## STATEWIDE DEVELOPMENT

The Statewide Development Department (SD) focuses on statewide programs that support literacy and the literary arts. The SD team keeps abreast of trends and develops projects based on the needs of libraries, with current programs focusing on GrandFamilies, low-literate adults, the incarcerated, and young families in rural areas. Programs coordinated by this department include:



The signature South Carolina Day by Day Family Literacy Activity Calendar, distributed to libraries and partners in English or Spanish and also available in an interactive online version. Day by Day provides daily activities that support early literacy skills that help children better prepare for school. The State Library has been distributing the calendar for over a decade, with several states having replicated this project.



**ReadSC**  
SOUTH CAROLINA CENTER FOR THE BOOK



READSC, South Carolina's Center for the Book, provides unique author and reading programs, including new online programming partnerships with nearby Southern states. Libraries can also borrow themed kits for book clubs. The Literary Landmark program highlights South Carolina's authors by the dedication of their historic literary sites, coordinated by the Statewide Initiatives Coordinator.



AccessSC, a broadband expansion project providing internet hotspots and technology to help learners connect to the internet outside of traditional settings. AccessSC encompasses a few projects across the state including the Homework Help Center (HHC) Project that began in 2018 as well as the Homework Help Center and Broadband Expansion Project (HHC BEP) that just began in 2020. Each of these projects focuses on helping increase broadband access across the state targeting students and job seekers especially those in rural communities.



\*This project is made possible in part by a Library Services and Technology Act grant from the Institute of Museum and Library Services administered by the South Carolina State Library.



# CHECK OUT SOUTH CAROLINA



Check Out SC is a partnership between the South Carolina State Library and the South Carolina Parks Department.

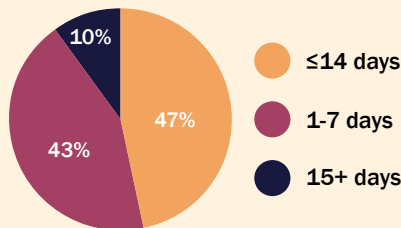


total passes in 45 participating counties.

Total circulations as of June 2021



## Check Out Period Durations



## Anecdotes from Libraries & Patrons:



“The use of these materials allowed my group to visit and explore regions of the state where we had not been. We were able to identify animals and plants while there. Continue with programs like this.”

“We were able to take a family of 4 to Charlestown Landing, which is something I would not be able to do because of cost. I returned the pass a week early so other families could use the passes!”

“People love that the park passes are available at the library. They are exploring our closest state park, Myrtle Beach State Park, beyond what they had in the past. Most say they just went for the beach. Now they are using the trails and paying attention to the other park offerings.”

“Our patrons really enjoyed it, and so do we. It’s encouraged them to come to the library and also visit the parks. We’ve had a lot of people that are new to the area that really like the [project]... and are visiting parks they’ve never been to before.”

“A lot of folks have told us they used the pass to visit Rose Hill. Many from Union and have lived there their whole lives, and now they’re taking this opportunity to go.”

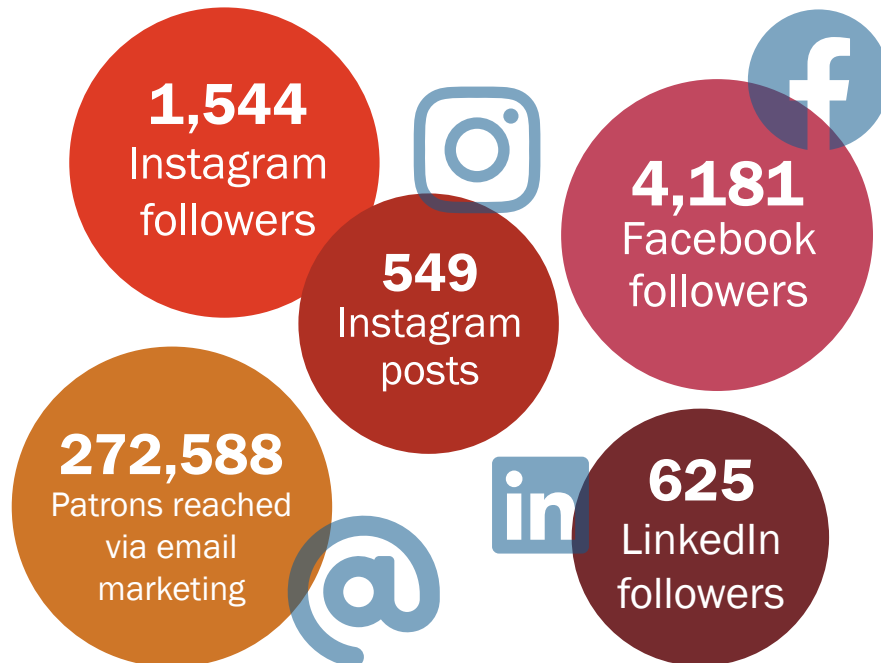
“Our other materials are 28 days, but due to their popularity, we changed it to 14 days to accommodate the interest.”

“We have several staff and patrons that have visited all the state parks and they get so excited. It’s just really cool, and a lot of fun. We appreciate the fact that parks have done this, and we encourage them to keep up the partnership.”

\*All statistics based on results of 30 survey respondents.

## COMMUNICATIONS

The SCSL Communications Department is responsible for the media relations, publicity, and promotion of all State Library services, programs, and initiatives. Staff members manage social media including Facebook, Twitter, Instagram, YouTube, and LinkedIn, design and produce collateral materials and videos, and maintain nine State Library websites. The Communications Department manages the Tail Waggin' Tutors program, which brings the library's literacy/therapy dog to senior living facilities, schools, and other locations to promote reading. The State Library podcast, LibraryVoicesSC, continues to be popular, with over 10,000 downloads to date, providing a unique perspective on various library and community topics.





## Getting Started with Social Media

1. Figure out what you want to get out of Social Media
2. Think about how many social media profiles you want to manage – accounts for each branch? For major programs? (Remember to keep it simple)
3. What social media services will work best for your library?
4. Know Your Community
5. Be an Active Contributor




Communications Department staff held two virtual training sessions for SC public library staff. The trainings covered Social Media for Beginners, and Web Design for Beginners.

## Website design – The Basics


HTML	HTML stands for Hyper Text Markup Language. It's the standard markup language for creating Web pages, describes the structure of a Web page, and tells the browser how to display the content.
CSS	CSS stands for Cascading Style Sheets. CSS describes how HTML elements are to be displayed on screen, paper, or in other media (images, text, forms, buttons, etc.). CSS saves a lot of work. It can control the layout of multiple web pages all at once. External stylesheets are stored in CSS files.
Graphics	Can be JPG, JPEG, PNG, GIF, or WebP. Can use alt-text in their HTML tags to describe the image for screen readers.
Media	Web media can be text, images, videos, sound recordings or interactive elements.
Languages	Web programming languages such as JavaScript, PHP, Java, Python, Ruby, Perl, .NET, etc. that allow for interactive functions and database manipulation.




# Library Voices SC




## Top 5 Podcast Episodes Most Downloaded of FY21

- 

**128 downloads**  
Episode #118: “Black Lives Matter & Libraries” with Dr. Nicole Cooke
- 

**78 downloads**  
Episode #133: “Call My Name, Clemson” with Dr. Rhondda Thomas
- 

**73 downloads**  
Episode #140: “The Growing Season” with Sarah Frey
- 

**61 downloads**  
Episode #142: “Sharks in the Shallows” with Clay Creswell
- 

**59 downloads**  
Episode #123: “Miracles of South Carolina” with Robbie Boman



## TALKING BOOKS SERVICES

The South Carolina State Library Talking Book Services (TBS) Department strives to fulfill the mandate set forth on state and local levels by the National Library Service (NLS) for the Blind and Print Disabled: “That all may read.” The primary goal of TBS is to serve as South Carolina’s Network Library in the national system by fostering a lifelong love of reading through audiobooks. Books delivered on cartridges played on specialized digital talking book machines or downloaded to personal devices via the web-based BARD system are the largest circulators of the program. TBS also loans braille, large print books, and descriptive DVDs. Plans to offer more virtual programming in accessible formats that appeal to the unique needs of the library’s patrons are in the works for the upcoming fiscal year.

TBS staff continues actively serving during pandemic-related conditions by maintaining seamless customer service with existing patrons and looks forward to enhancing the lives of new users joining the program. Engaging and qualified Reader Advisors spent the greater part of this year calling all active patrons, personally checking on their wellbeing. Staff remain on call to answer patron questions, Monday through Friday from 8:30 a.m. until 5:00 p.m. All cartridges and equipment are mailed, free of charge, through the U.S. Postal Service. Fees and fines are never charged, and no face-to-face contact with patrons or certifiers is required for service.



Having transitioned to the ***Duplication On Demand*** service model this fiscal year, patrons now receive up to 20 books on one cartridge instead of the 20 separate cartridges they would have received in the past.

## 2021 TBS Student Art Gallery First Place Winners

Left to Right:

Ages 6-10, “Aaliyah’s Bridge” by Aaliyah Z.

Ages 16 & Up, “Chaos” by Jamier H.

Ages 11-15, “Magical Cat Forest” by Jessica L.

2021 State Librarian Award Winner: “When the Walls are Closing In” by Iris H.



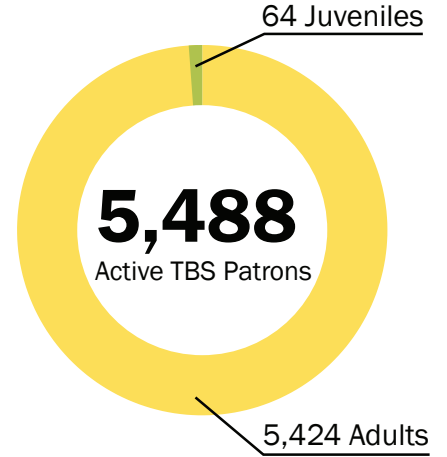




**879** digital book machines checked out



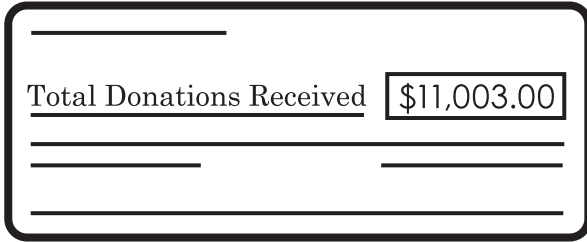
**734**  
BARD  
Patrons



**5,488**  
Active TBS Patrons

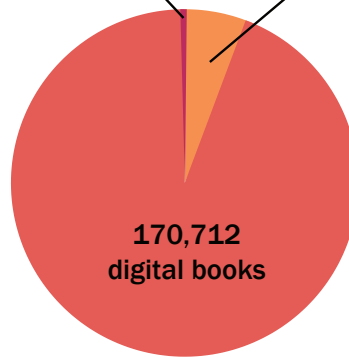
64 Juveniles

5,424 Adults



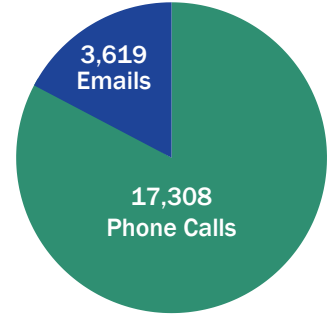
Total Donations Received **\$11,003.00**

162 DVDs  
10,352 large print books



170,712  
digital books

**20,927**  
Patron Contacts



3,619  
Emails

17,308  
Phone Calls



**455.5** hours of volunteer service

**181,226**  
Items in Circulation

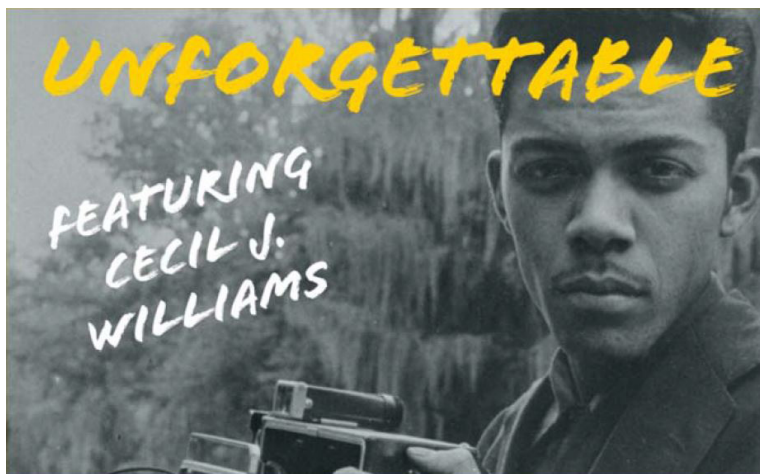


# LIBRARY RESOURCES AND SERVICES

This division is responsible for providing resources, materials, and research assistance in both print and digital formats. It includes SCLENDS, Information & Technology, Library Collections & Services, and Electronic Resources.

## LIBRARY SERVICES DEPARTMENT

The Library Services Department is responsible for reference, research, programming, training, outreach, accessing print and electronic collections, and circulation. This department directly serves state employees, elected officials, public libraries, and all South Carolina citizens. Staff members provide the public with free training opportunities both on-site and virtual. Our most successful ongoing workshops are Grants Research: Finding a Funder for Your Nonprofit Organization, Proposal Writing Basics, and Grant Writing: Creating a Winning Proposal. Library Services staff exhibited flexibility and creativity with continued services to patrons during this time. We introduced curbside services and Book-a-Librarian for virtual grants training and general reference and research questions. These services allowed for Library Services staff to connect with patrons during the State Library closure to the public due to COVID-19.



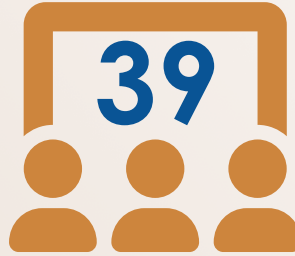
We are in the fourth year of sponsoring the traveling exhibit Unforgettable: Celebrating a Time of Life, Hope, and Bravery. Since the premiere, this exhibit has been on loan to 8 SC public libraries and museums. This exhibit is made possible by Orangeburg’s legendary civil rights photographer, Cecil Williams. It shares the important stories and events of South Carolina’s Civil Rights Movement with over 40 framed photographs. One virtual program, “An ‘Unforgettable’ Talk with Cecil Williams,” reached 18 attendees.

In March 2021, 21 Welcome Packets were mailed to newly elected members of the South Carolina General Assembly to share resources and services available to them through the State Library.





Total amount of virtual grants workshops provided this year:



Staff provided 1:1 training to 121 attendees

Our most successful ongoing workshops are:

- Grants Research: Finding a Funder for Your Nonprofit Organization
- Proposal Writing Basics
- Grant Writing: Creating a Winning Proposal



1,457



State Library visitors

86,856

NewsBank items



accessed by State Library cardholders

Total State Library Electronic Resources Retrieved:

95,030



total number of

611



new cardholders

1,666

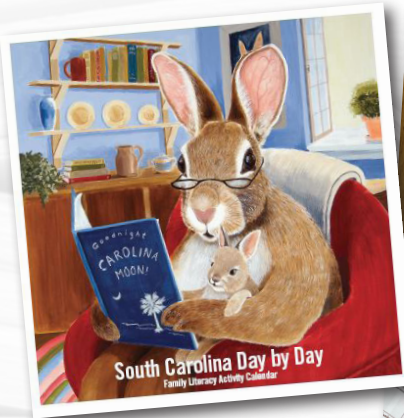


items

circulated

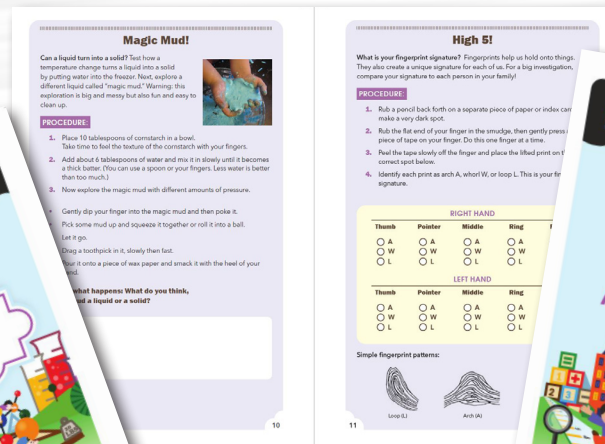
Library Services Department staff organized and mailed **10,920 literacy materials** to 50 public libraries, school libraries, and other educational organizations around the state.

These materials included:



*Literacy on the Go* activity booklets

Day by Day Literacy Calendars  
(in English and Spanish)



Publications: *STEM 4-K: Have Fun with Math & Science*, and *STEM Elementary: Have Fun with Math & Science*.



Brochures: *Books for Spanish Speaking Families*, *Books for Beginning Readers*, *Born to Read: Early Literacy Choices for Babies and Toddlers*, *100 Picture Books*, and *Chapter Books: Books for Children and Middle Grades*.



Library Services Department staff partnered with **the Faces of Margraten project** to help locate photographs of more than 30 South Carolina servicemen who were killed in action in World War II and buried or honored on the “Wall of the Missing” in Margraten American Cemetery in the Netherlands. Staff connected with relatives of the fallen soldiers, some of whom learned where their loved one was buried or honored and that their grave marker has been adopted and cared for by generations of Dutch families.

Thanks to the efforts of our reference librarians, the South Carolina State Library received international attention. The US Ambassador to the Netherlands, Pete Hoestra, and the Margraten Cemetery in the Netherlands thanked us on Twitter.

The State Library’s involvement with this project made headlines when it was featured on the front page of *The State* newspaper and in *The Post and Courier*.

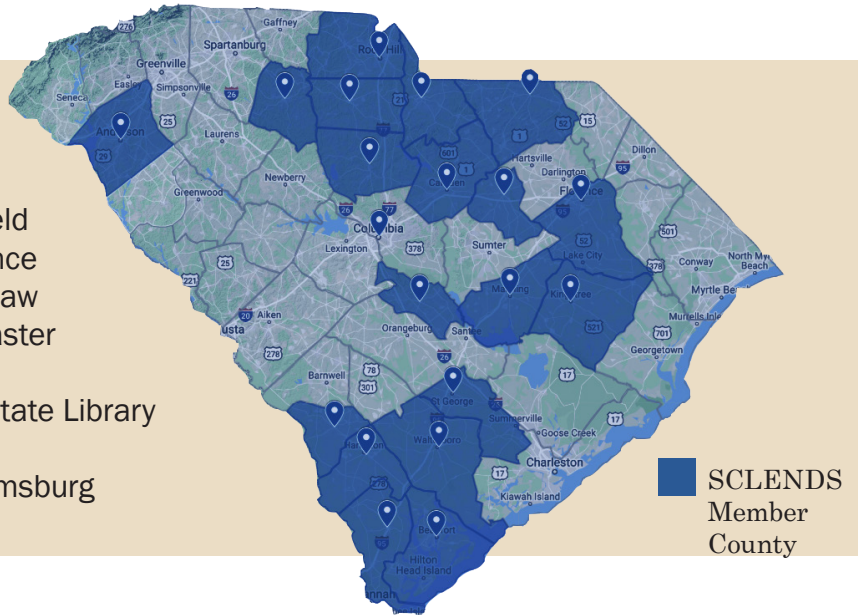


# S C L E N D S

South Carolina Library Evergreen Network Delivery System

## Member Counties:

- Allendale-Hampton-Jasper
- Anderson
- Beaufort
- Calhoun
- Cherokee
- Chester
- Chesterfield
- Clarendon
- Colleton
- Dorchester
- Fairfield
- Florence
- Kershaw
- Lancaster
- Lee
- S.C. State Library
- Union
- Williamsburg
- York



## SCLENDS

The SCLENDS (South Carolina Library Evergreen Network Delivery System) consortium is a collaboration of 20 county libraries and the State Library. Consortium members enjoy a shared catalog of books, audio, and video materials, and membership remains open to interested libraries. The State Library maintains the integrity of the catalog and provides technical support for member libraries, and member libraries save the costs of purchasing and processing shared library materials. SCLENDS currently serves almost one-half of the state's population. Approximately 73% of the residents in member counties have a SCLENDS library card. Any South Carolina resident in a SCLENDS member county may obtain a card to access 2,544,227 items. Due to COVID-19, the SCLENDS member libraries did not return to full service sharing of materials until August 2020, although some member libraries began limited curbside service in early May.

SCLENDS features active member-driven workgroups that operate with the oversight of an executive board. Member input directly guides development and improvements and thus reflects the specific wishes of staff and patrons who use SCLENDS. Staff at SCLENDS libraries are encouraged to contact fellow member libraries across the state for support, advice, and brainstorming.

167,424

active SCLENDS  
card holders

access to

2,544,227

SCLENDS items

2,221,508

SCLENDS items  
circulated

SCLENDS  
serves

1.5 million

SC residents which is about  
**1/2** of the  
population  
of SC.



# SCLENDs member libraries across South Carolina responded to the early stages of the COVID-19 pandemic by creating contact-free, curbside services for patrons.

Cherokee County Public Library

**DO YOU LIKE TO WINDOW SHOP?**

We have a small selection of our new items available at our Gaffney Library for you to browse through the window.

If you see something you like let us know and we will check it out to you.

**Revised Hours:**  
 Gaffney Library: Monday – Friday, 9 AM – 5 PM.  
 Blacksburg Library: Monday – Friday, 1 PM – 5 PM.  
 Gaffney – 864-487-2711  
 Blacksburg – 864-839-2630

Anderson County Library System

**CURBSIDE PICKUP**

Call to request items for contactless curbside pickup

**Anderson Main Library**  
 9am-6pm Mon-Sat  
 Belton, Pendleton, & Powdersville  
 10am-2pm Mon, Wed, & Fri  
 Honea Path, Iva, & Lander (Williamston)  
 10am-2pm Tues & Thurs

ANDERSON COUNTY LIBRARY SYSTEM  
 Anderson, South Carolina  
[www.andersonlibrary.org](http://www.andersonlibrary.org)

Lancaster County Library System

**CURBSIDE SERVICE**

- 1 Place items on hold (call us or go online)
- 2 Watch for a phone or email notification that your item is ready
- 3 Come to the Main Library. Drive thru & pick up items (Don't forget your library card!)

Lancaster County Library  
 803-285-1502  
[lanclib.org](http://lanclib.org)

Colleton Co. Memorial Library

Reserve. Park. Call. Get on your way.

The Cottageville Library is offering **CURBSIDE PICK-UP!!**

*How does it work??*

1. Go to [www.colletonlibrary.com](http://www.colletonlibrary.com) and use your library card to put a book on hold from our catalog, or call us at (843) 835-5621 and leave your book request, name, and library card number on our answering machine.
2. We will notify you when your book has been delivered to our Cottageville Library branch and is ready to be checked out.
3. Stop by the Cottageville Library at 72 Salley Ackerman Drive on the next Saturday between 12 Noon and 4PM.
4. Call us at (843) 835-5621 when you arrive, and we will happily bring your books outside to your vehicle!

Calhoun County Library

**You call. We'll come.**

Curbside & Drive-Thru Pickup  
 Home Delivery  
 803-291-2643

Calhoun County Library

Your Community Information Center

Cherokee County Public Library

**Remember we are currently open for pick-up and drop-off only.**

**Revised Hours**  
 Gaffney Library: Monday - Friday, 9 AM – 5 PM .  
 Blacksburg Library: Monday - Friday, 1 PM – 5 PM.  
 Items can be reserved by calling:  
 Gaffney – 864-487-2711  
 Blacksburg - 864-839-2630

Chester County Library

**Curbside Checkout**

THE CHESTER COUNTY LIBRARIES WILL BE OFFERING CURBSIDE CHECKOUT STARTING MONDAY, MAY 18, 2020.

**How it works:**

- Check our catalog and select titles from one of our 3 locations and call the location with your request.
- Call us when you're here to pick up the books or DVDs and we'll bring them out to you or a preset location for contactless pickup.
- When you're done, drop your books back into the book drop at any of our 3 locations.

Limit 10 items per transaction. Titles must be available in the library to be considered for pick-up. If you have questions about the availability of an item, please contact the branch selected.

Clarendon County Library

**Harvin Clarendon County Library is OPEN**

1. Curbside Service Available Weekdays. Call ahead and let us know what books you would like or if you'd like to browse our NEW BOOKS booklet. Also offering fax and photocopies through the curbside service.
2. Lew-E the Clown is returning for a Facebook Live program on Thursday June 4th at 3:00pm!
3. Summer Reading will begin June 15th! Kids of all ages can stop by the library to pick up a reading log and turn it in later this summer for lots of fun prizes!
4. Other fun online programs will be happening this summer including an educational program with Science Tellers and a Magic Show with Rockstar Magic!

Check the library website for all the latest information and follow us on Facebook.

Beaufort County Library

**Curbside Service**

Pick up books and DVDs with our contact-free service.

- 1 Call your local branch library to request items or confirm that your existing hold is available.
- 2 Pull up to our designated pick-up area and call us again.
- 3 Pop your trunk!
- 4 We will deliver items to the trunk of your car.

**Available Pick-Up Times**  
 Monday - Friday  
 12:00pm - 4:00pm  
 Orders must be placed in advance.

For your safety and ours, please remain in your vehicle and do not exchange your library card or any materials with staff. Place items you are returning in the outdoor book drop.

BEAUFORT COUNTY LIBRARY  
 BEAUFORTCOUNTYLIBRARY.ORG

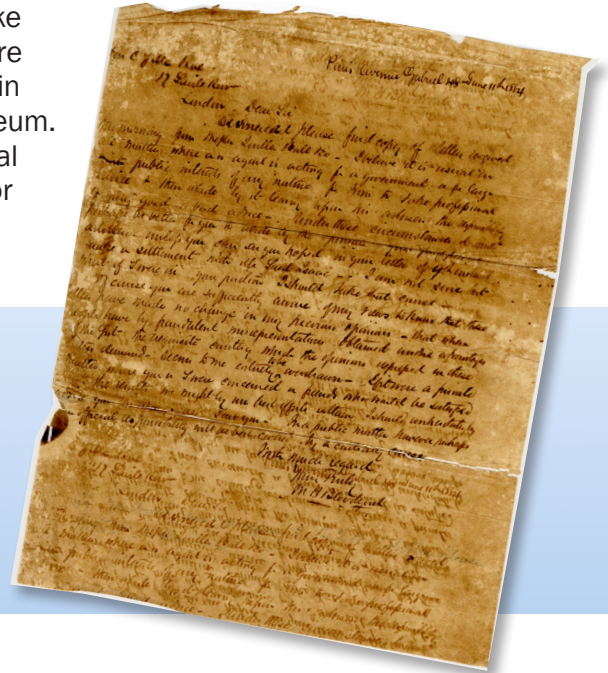
Call Us Beaufort 843.255.6456 Bluffton 843.255.6501  
 Hilton Head 843.255.6526 Loboco 843.255.6479  
 St. Helena 843.255.6540 Website BeaufortCountyLibrary.org



# LIBRARY COLLECTIONS DEPARTMENT: DIGITIZATION

The Library Collections Department coordinates the selection, purchasing, cataloging, and access to the print and electronic collections of the State Library. The collection includes library science, leadership and management, governance, technology, and South Carolina-related titles.

The department also provides online access to digitized historical documents, books, and images and cultivates partnerships to make historical and cultural materials available online. Ongoing efforts are underway to digitize the Colin J. McRae Papers, Huse Audit Series in partnership with the SC Confederate Relic Room and Military Museum. Some of this collection is now available in the South Carolina Digital Library. Also, a variety of photographs and awards were digitized for the Talking Book Services 2020 Volunteer Appreciation Program.

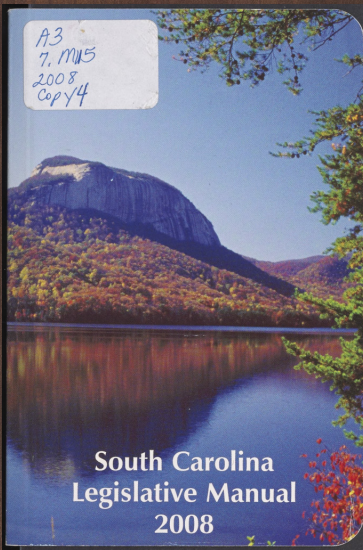


Library Collections staff continued to work on a multi-year digitization project in partnership with the South Carolina Confederate Relic Room and Military Museum to digitize the Colin McRae-Huse Papers. 89 items from the McRae-Huse Papers were contributed to the South Carolina Digital Library.



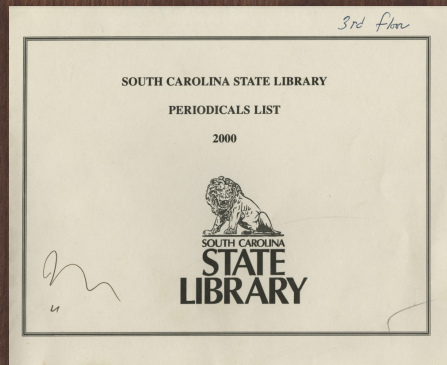
State Library staff voted on submissions in the Make My Mark Bookmark Contest and awarded winners and honorable mentions to inspiring designs based on each artist's favorite book. Winning designs were submitted by school children and young adults. Bookmarks were mailed to 47 public libraries and made available to State Library visitors.



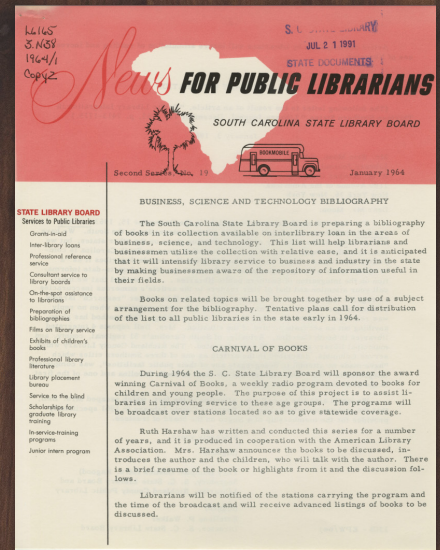


South Carolina Legislative Manuals (1989-2019)

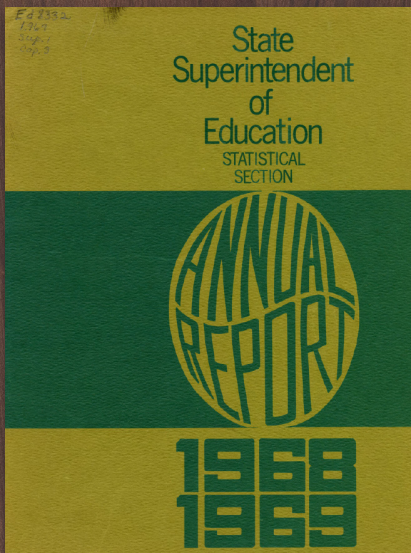
# Digitization Projects Completed During FY2021



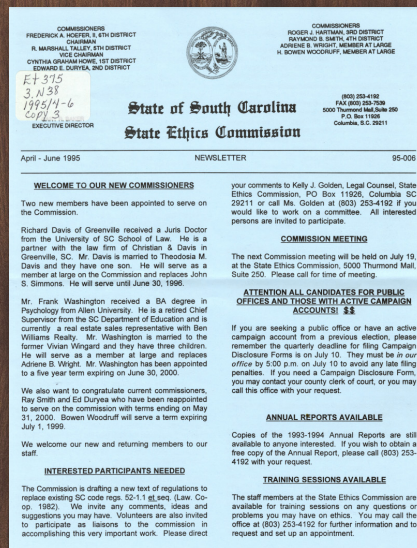
The South Carolina State Library's Periodicals List (2000)



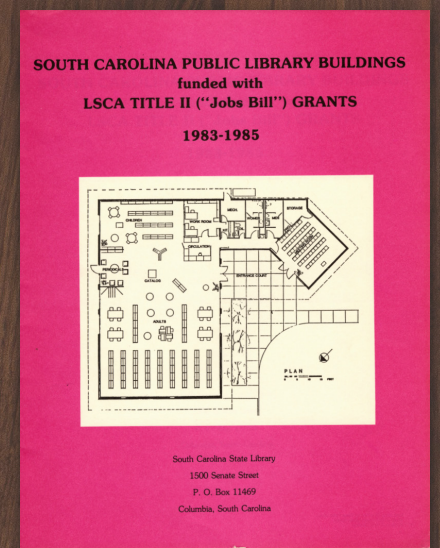
Newsletters for South Carolina Libraries (1957-1998)



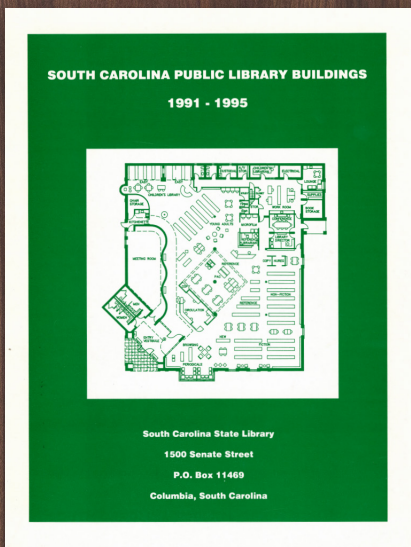
The South Carolina Department of Education Annual Reports (1920-1929, 1950-1970, 1986-1994)



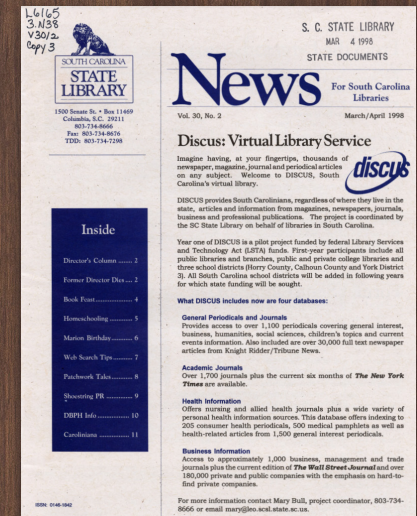
The State Ethics Commission Newsletters (1979-1997)



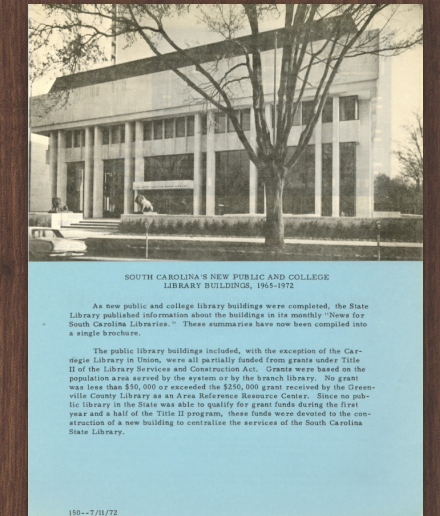
South Carolina Public Library Buildings Funded with LSCA Title II Grants (1983-1985 & 1986-1990)



South Carolina Public Library Buildings (1991-1995);



Newsletters for South Carolina Libraries (1957-1998);



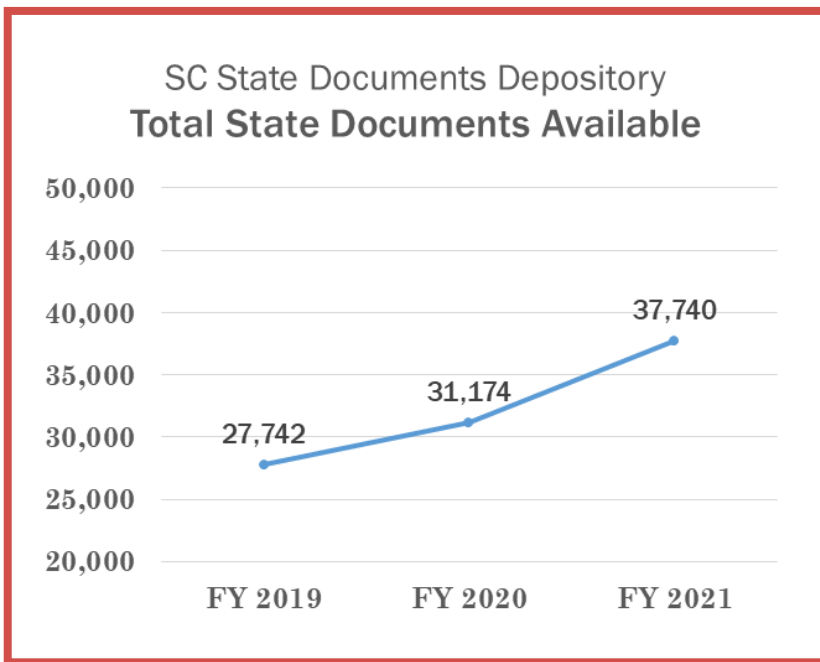
South Carolina's New Public and College Library Buildings, 1965-



## LIBRARY COLLECTIONS DEPARTMENT:

### STATE DOCUMENTS DEPOSITORY & THE NOTABLE STATE DOCUMENTS AWARDS

The State Library serves as a state and federal document depository for state agencies and public access. This year, training with state agencies was increased to get better compliance for our State Documents Depository program. The virtual Documentary Depository training session on SC State Library Acquisition of State Agency Publications reached 28 attendees and 36 YouTube viewers.

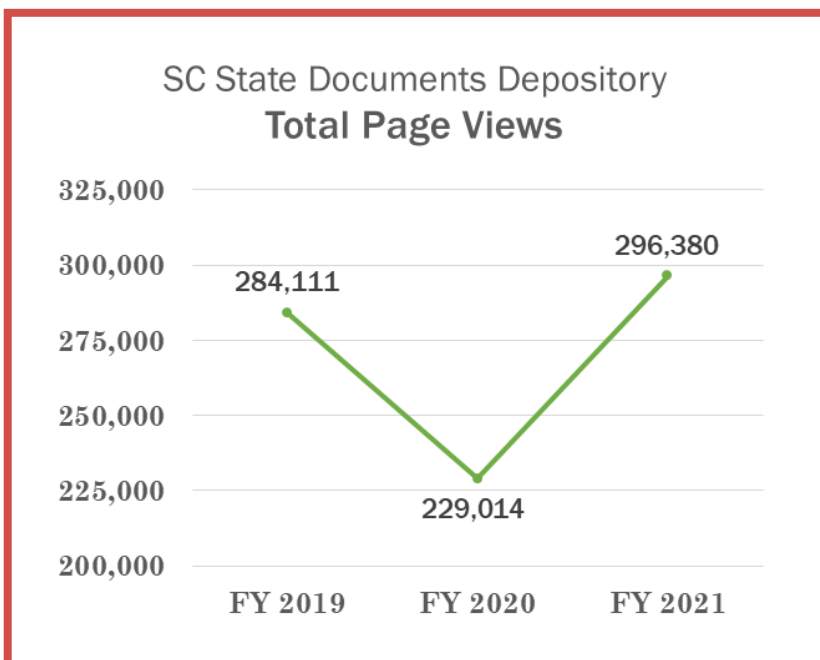


**2,544**  
State documents shipped  
to depository libraries

**18,247**

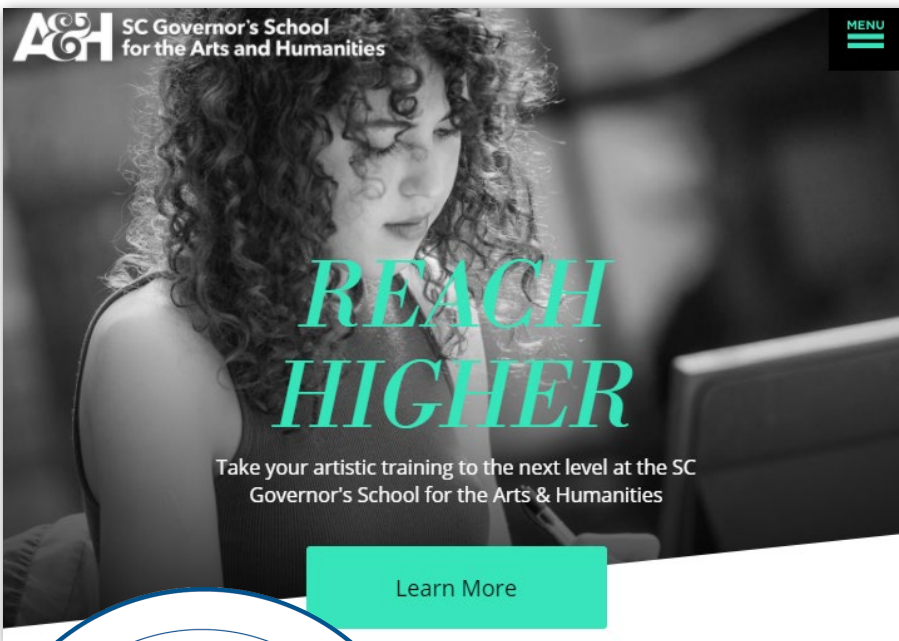


Electronic federal  
documents added  
to SCLENDS



**689**  
items added to  
the State Library's  
print collection

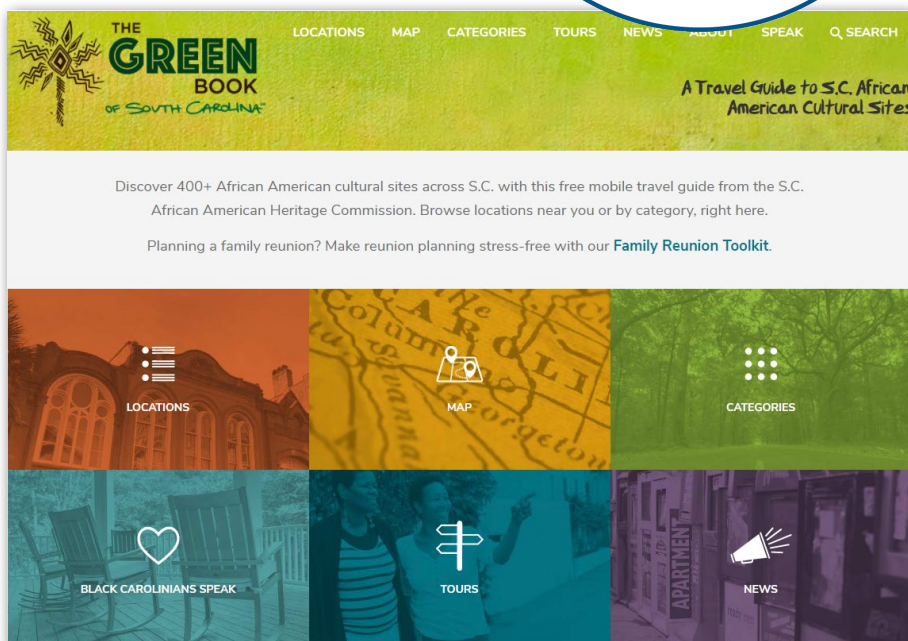
The virtual Notable State Documents Awards Ceremonies for 2020 and 2019 (delayed due to COVID-19) reached a total of 104 attendees and 218 YouTube viewers. One attendee noted, "I have a much better understanding about my department's responsibility for [state] documents." Both virtual ceremonies showcasing all of the winning publications can be found on our YouTube channel.

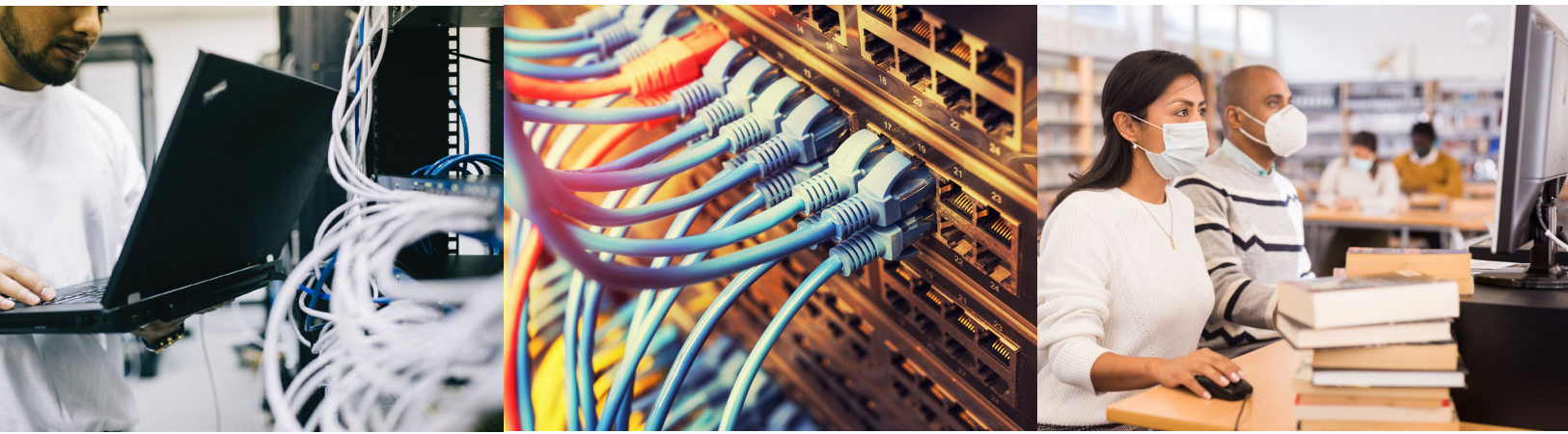


**Two 2019 Winners (above, left to right):** The SC Department of Agriculture for the publication, *2019 Southeastern Wildlife Expo: Recipes & Vendors*; and The SC Governor's School for the Arts and Humanities for the online publication, *SC Governor's School for the Arts & Humanities Website*.



**Two 2020 Winners (below, left to right):** The SC African American Heritage Commission for the online publication, *The Green Book of South Carolina Website*; and The SC Forestry Commission for the publication, *Invasive Species of South Carolina*.





## INFORMATION TECHNOLOGY

Our Information and technology department (IT) provides technology assistance to public libraries in South Carolina. During the last fiscal year, assistance ranged from technology infrastructure assessments to remote support and project management. Continued focus was placed on assisting public libraries with network infrastructure projects that were funded through the Federal E-Rate Program. Our staff remotely managed and supported approximately 12 E-rate funded projects during FY21. Staff provided technology assessments and equipment specifications to 11 Library Systems to apply for FY21/22 E-rate funds. Staff also continued to promote Security Awareness training to South Carolina Public Library systems.

IT helps SC's public libraries manage technology resources.

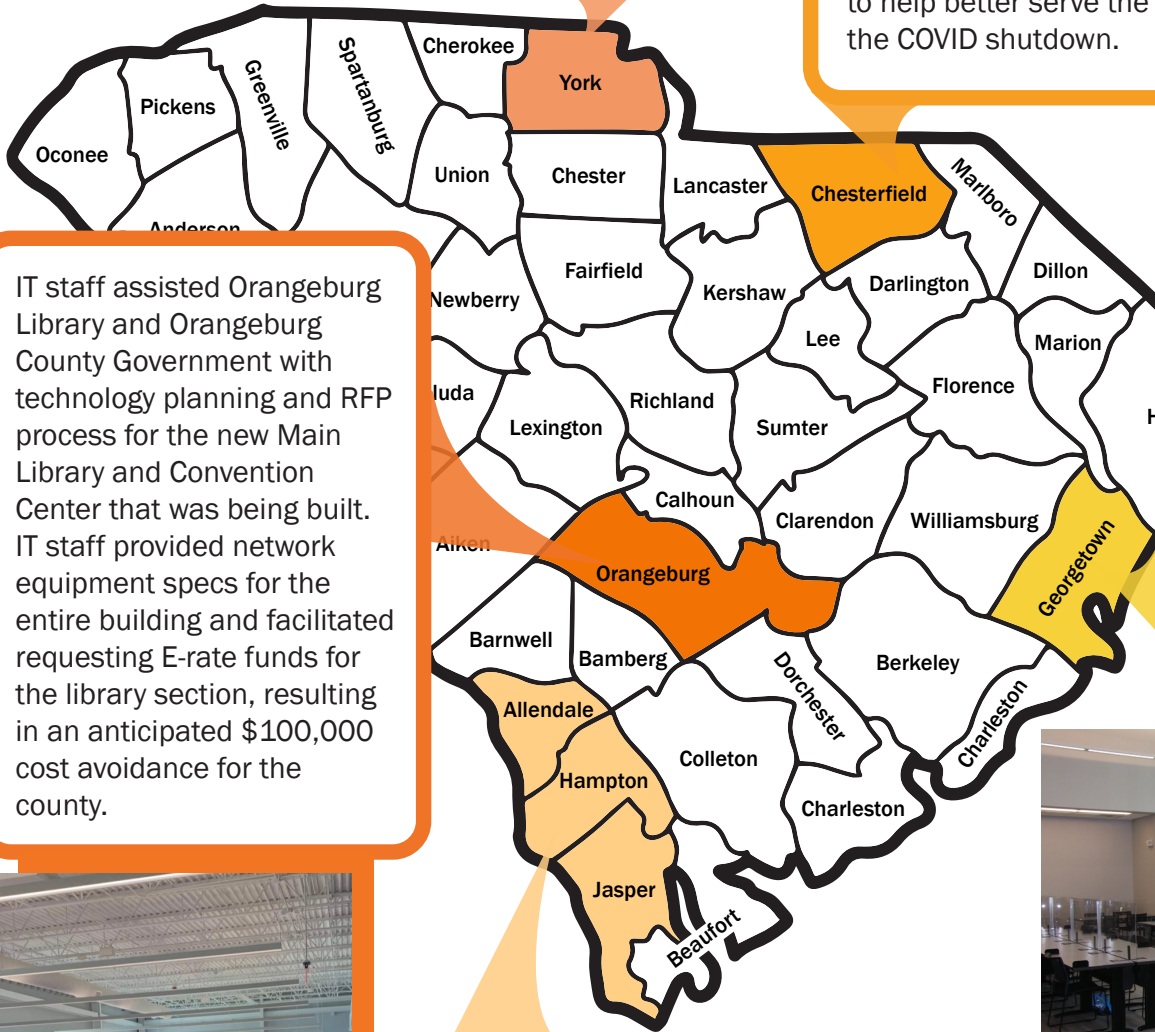






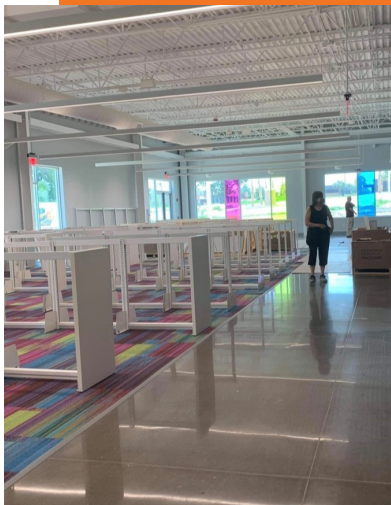
IT worked with York County Library, SEGRA, and AT&T on a network services upgrade project.

IT assisted Chesterfield Library with sourcing grant funds to purchase needed outdoor wireless access points to help better serve the public during the COVID shutdown.

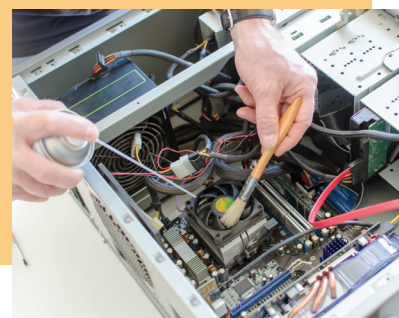


IT staff assisted Orangeburg Library and Orangeburg County Government with technology planning and RFP process for the new Main Library and Convention Center that was being built. IT staff provided network equipment specs for the entire building and facilitated requesting E-rate funds for the library section, resulting in an anticipated \$100,000 cost avoidance for the county.

Staff identified structured cabling issues at the new, Southern Georgetown branch and reallocated unused E-rate funds to address the problem.



We aided the Allendale, Hampton, Jasper Regional Library System with migrating over to a new IT Managed Service Provider (MSP). Our staff also secured, cleaned, and upgraded donated PCs to replace the library system's older, outdated equipment.



## ELECTRONIC RESOURCES — DISCUS

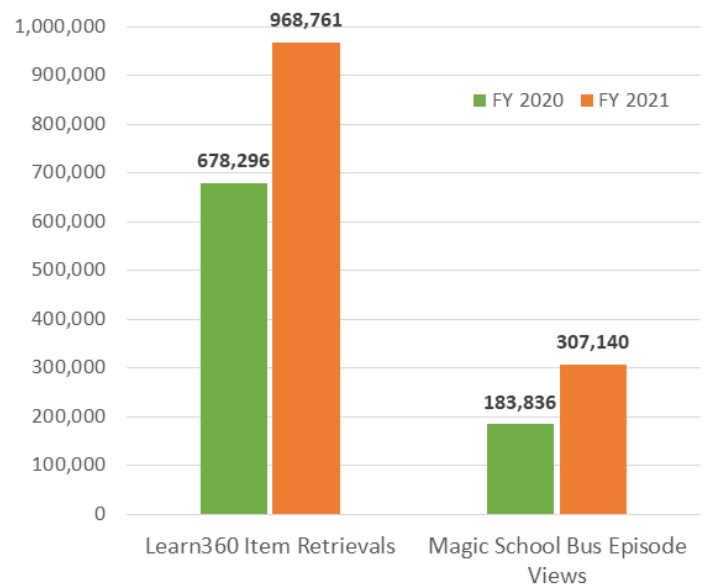
The Electronic Resources Department administers Discus – South Carolina’s Virtual Library, and select online resources for State Library cardholders. The Discus collection of more than 70 subscription databases support K-12 schools, public libraries, and academic institutions. All K-12 schools, including charter, virtual, public, home, and private, use Discus extensively for research, learning, and programming. Discus saw a 22% increase in usage from the previous year while supporting SC schools shut down due to COVID-19. South Carolinians using Discus had a seamless access rate of 97%, greatly reducing the need for a username and password.

The Discus Training and Outreach Coordinator presented to 53 groups, including school districts, organizations, libraries, and adult education programs. These specific training sessions were attended by 1,291 attendees. There were also 31 live webinars hosted by vendor partners and the Discus Training and Outreach Coordinator. These sessions were open to educators, parents, and the general public with 284 attendees. Recordings of these webinars were viewed 272 times throughout the year.

**Discus staff held**  
**53 Training Sessions**  
for  
**1,291 Attendees**

**Discus staff co-hosted**  
**31 Live Webinars**  
for  
**284 Attendees**


Learn360: **43% Usage Increase**  
Magic School Bus: **67% Usage Increase**



**Total item retrievals:**  
**18,181,254**  
(Includes online books,  
academic journals, videos,  
and primary sources)



**107,343**  
**StudySC**  
**page views**



During the COVID-19 pandemic, the South Carolina State Library recognized that the lack of classroom instruction and shift to at-home learning for students would necessitate tutoring assistance in all subjects, particularly math. The State Library subscribed to three new electronic resources for the Discus collection – TumbleMath, Tutor.com, and TeenBookCloud. Access the Discus collection any time by visiting [scdiscus.org](http://scdiscus.org).



TeenBookCloud was added to Discus to ensure literacy options are available to students without access to their school or public library. TeenBookCloud contains **1,000 graphic novels, enhanced eBooks, literary classics, nonfiction, educator resources, and audiobooks** for students in grades 7-12.

**1,000**  
literacy  
materials  
grades:  
**7-12**



TumbleMath eBooks is the most comprehensive collection of 250 math picture books available for grades K-6. This resource assists with **multiplication, division, word problems, geometry, fractions, place value, probability, and finance**. TumbleMath also aligns with common core curriculum, providing teachers with the ability to connect literacy and numeracy.

**250**  
math  
books  
grades:  
**K-6**



A Service of **The Princeton Review**

Tutor.com is a one-to-one platform for English and Spanish speakers that matches students with live tutors to assist with homework assignments in nine subject categories as well as paper writing, test preparation, and job searches. The success of the State Library's Tutor.com trial precipitated the decision to purchase a 12 month subscription and add it to Discus. Since the subscription began in **September, there have been 13,582 tutoring sessions used by students with a 99% positive feedback response rate**. The most common areas of assistance are several types of math and science.

**live**  
tutoring  
24/7  
all grades;  
**9 subjects,  
test prep  
& more**



# THE SOUTH CAROLINA STATE LIBRARY

The South Carolina State Library is the primary administrator of federal and state support for the state's libraries. The Library is a national model for innovation, collaboration, leadership, and effectiveness. The Library's mission is to optimize South Carolina's investment in library and information services.

In 1969, as the result of action by the General Assembly, the State Library Board was redesignated as the South Carolina State Library and assumed responsibility for public library development, library service for state institutions, service for the blind and physically handicapped, and library service to state government agencies. Headquartered in Columbia, SC, the Library is funded by the state of South Carolina, by the federal government through the Institute of Museum and Library Services, and by other sources.





## LIBRARY DIRECTOR

Leesa M. Aiken

## BOARD OF TRUSTEES

Loretta K. Green - District 1

Deborah Hyler - Chair, District 7

Marty R. McKenzie - District 6

Martha Murtiashaw - District 3

Walter Caudle - District 2

Alanna I. Wildman - District 4

## CONTACT

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Columbia, SC 29201

**(803) 734-8666**

Fax: (803) 734-8676

[reference@statelibrary.sc.gov](mailto:reference@statelibrary.sc.gov)

[statelibrary.sc.gov](http://statelibrary.sc.gov)

